**Celestial Orca**

**Product**

1. Some back and forth with customer on DB design and requirements. Nagesh has a vision in his mind of what he’d like to see and is looking for specific things.
2. Struggled with defining MVP. Tried to define everything, including advanced features, early, which distracted attention from the MVP. In the end we were able to focus in on it.
3. Good discussions and decision-making with design choices. Unknown if we will need to make changes until we have a functioning product.
4. Comfortable leaving coding stuff to BizCloud. Nagesh was a little disappointed with the output of actual functioning code.
5. Need better planning overall. Need to lay out how we’re actually going to manage the project. Would like a walk though of how we will use tool, our process, and how we will manage tasks being completed or not being completed (put on schedule, have a due date for documentation and this meeting)
6. Economic - Add cost of the SmartTV  
   Environmental - TVs will not be powered on 24/7. We can say there aren;t really any environmental issues and even add that the pull- design of the smarttv app eliminates the need for that TV to be on all the time.  
   Social - Can say this will be a design consideration for later.   
   Political - Same  
   Ethical - Make sure any decisions make their way into requirements  
   Health and Safety - Include concerns in our plan, gives questions to answer and design around, or at least mention that it was considered but being excluded from the current design  
   Manufacturability - Problems in Manufacturing. Fine to say none  
   Sustainability - Does sort of go hand-in-hand with Environment
7. Industry design standards in addition.

**Process**

1. Minor thing - We will change to scrumban.
2. Good
3. Update process was spotty, need to improve on updating tools and site at on a regular basis
4. Integration aspect will become more important; won’t be able to afford working separately as much as we did before
5. Agree
6. Good
7. Ok
8. Github - config management for code, drive for documents, infrastructure is cloud formation scripts
9. Need some kind of progress metric ( a burndown, progress on tasks(percentages done), etc) gives early insight on if we are on track or falling behind.

**Communication and Interaction**

1. Anything we need from them, give them due dates. Once we did this, they started delivering. Maybe include their deliverables   
    Email them the documents and in the document, say that we would like feedback  
    by a specific date  
    When we send out document, ask them to mark it up and email it back.  
    When we have specific questions, discuss verbally. Write the results, send out as

notes, iterate that this is what we gathered and ask them to affirm

1. Think we did a good job here
2. Agree
3. Better tracking and well-defined deliverables in order to track progress better. Don’t hesitate to communicate with Kal
4. Great
5. Sure
6. Start planning for customer demos for interim deliverables
7. Good

**Customer Satisfaction**

Nothing overwhelming. Would have liked to see a working system earlier but overall not terrible. Making a statement is guaranteed to receive feedback.